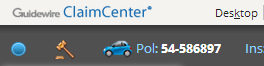
Configuring Financial Holds

Exercise: Configuration

Requirement(s)

The customer wants financial holds to be in place when a claim is in litigation.

Specifications

1. If a claim is in litigation, no indemnity payments are allowed, but expense payments are allowed with a warning.
2. A claim's litigation status is signaled by the presence of the litigation icon (a brown gavel) on the right side of the Info Bar:  
   
3. The litigation status is stored in **the Claim.LitigationStatus** field.

Test procedure

1. Open an existing claim that is not already in a financial hold situation (coverage not in question, claim not incident only) and has an existing claim cost reserve. Claim **235-53-365889** (Robert Farley) is such a claim (a reserve may need to be created).
2. Ensure that the claim and its exposures are at ability to pay.
3. Go to **Summary🡪Claim Status**.
   1. Click **Edit**.
   2. Change **Litigation Status** to *In litigation* and **Coverage in Question to** *No.*
   3. Click **Update**.
4. Go to Financials screen.
   1. Click on the **Claim Cost reserve** and select *Create check*.
   2. Create the check in the payment wizard, entering an amount in step 2, and clicking **Finish** in step 3.
   3. Your error message should appear, and the check creation process should not go to completion